

# Car Park Operators RA 066

Consequence	5	10	15	20	25	<div style="display: flex; flex-direction: column; gap: 5px;"> <div style="display: flex; align-items: center;"><span style="width: 15px; height: 15px; background-color: red; border: 1px solid black; margin-right: 5px;"></span> Unacceptable – Stop activity</div> <div style="display: flex; align-items: center;"><span style="width: 15px; height: 15px; background-color: orange; border: 1px solid black; margin-right: 5px;"></span> Tolerable – Look to improve</div> <div style="display: flex; align-items: center;"><span style="width: 15px; height: 15px; background-color: yellow; border: 1px solid black; margin-right: 5px;"></span> Adequate – Look to improve at next review</div> <div style="display: flex; align-items: center;"><span style="width: 15px; height: 15px; background-color: lightgreen; border: 1px solid black; margin-right: 5px;"></span> Acceptable – No further action / monitor</div> </div>
	4	8	12	16	20	
	3	6	9	12	15	
	2	4	6	8	10	
	1	2	3	4	5	
Likelihood						

Risk Assessment:	066 Car Park Operators
Assessors Name:	Gabriela Balint
Signature:	<i>Balint</i>
Date:	January 2022
Review:	January 2023

L = Likelihood is the chance that a hazardous event will occur. C = Consequence is the outcome of the hazardous event.  
Residual risk is measured after the controls have been put in place, deemed as an acceptable R = Risk

Likelihood	1 = Very unlikely	2 = Unlikely	3 = Fairly likely	4 = Likely	5 = Very likely
Consequence	1 = Insignificant	2 = Minor	3 = Moderate	4 = Major	5 = Catastrophic

Hazard	Who can be harmed & how	Risk Rating			Control measures in place	Residual Risk		
		L	C	R		L	C	R
Lone working	Operatives may experience stress and/ or injury from verbal abuse, and/or assault, from members of the public.	3	5	15	Lone working procedure in place requires operatives to use tagging system and manual phone logging or to contact line manager. Car parks well lit and maintenance programme ensures that broken lights etc. are promptly replaced. All instances of abuse/assault investigated to see if lessons can be learnt. Remind staff that they can speak to supervisors, managers or the safety representative if they have any concerns about their safety and security.	1	5	5
Transport / Struck by vehicles	Persons at risk being struck by vehicles and injured	3	4	12	Operatives encouraged to stay in a safe location out of traffic routes at all times, including when taking vehicle details. Operatives use marked pedestrian walkways in car parks	1	4	4

# Car Park Operators RA 066

Hazard	Who can be harmed & how	Risk Rating			Control measures in place	Residual Risk		
		L	C	R		L	C	R
Slips and trips	Operatives and others may be injured if they slip on spillages or trip over objects	3	5	15	Operatives provided with comfortable, strong footwear with a good grip. Car parks well lit. General good housekeeping in most control room areas	1	5	5
Weather extremes	Operatives at risk of discomfort and possible ill health from exposure to weather extremes	2	5	10	Operatives are provided with suitable PPE including warm, waterproof clothing for cold, wet weather. Uniform requirements relaxed during hot weather, e.g. no jacket required. Staff aware of risks of sunburn. Work arrangements allow operatives to take regular breaks, at places where they can sit down in a sheltered, warm area	1	5	5
Violence	Operatives may experience stress and/ or injury from verbal abuse, and/or assault, from members of the public	3	5	15	Car parks well-lit and maintenance programme ensures that broken lights etc. are promptly replaced. All instances of abuse/assault investigated to see if lessons can be learnt. Remind staff that they can speak to supervisors, managers or the safety representative if they have any concerns about their safety and security. Staff trained on Conflict Management and Body Camera provided.	2	5	10